



## Detailed Instructions for Logging into Your JCC Account

**Each adult (over 18) must complete before your first return visit.**

### Instructions for Returning Members

1. Click on the link provided. If it doesn't open in your browser, try opening in a different browser or device.
2. Click "**Register**" at the top right to begin. (Please disregard the dates and cost fields.)
3. **LOGIN OR FIND YOUR ACCOUNT**  
Enter your phone number or e-mail address to locate your account.  
If it doesn't find your account, try a different phone number or e-mail.  
Do not "create" a new account. All current and former members already have accounts.
4. **ENTER YOUR PASSWORD**  
If you have not yet created or do not recall your JCC password, click "**Forgot your password?**" to send a password reset code to your phone or e-mail.  
**Check your junk mail if you don't see the e-mail within a few minutes.**
5. After successfully logging in, continue with the registration and verify your contact information.
6. If the login doesn't direct you to the **\*NEW\* Membership Agreement and COVID-19 Addendum** program registration, select it under the "**Membership**" category, then click "**Register.**"
7. In accordance with NYS requirements for contact tracing, we must have up-to-date addresses, phone numbers, and e-mail addresses for all members. Please review and update if any information has changed. Click "**Next.**"
8. Review our updated membership terms, including the COVID-19 addendum, and type your name at the bottom to acknowledge that you read and agree to the terms. Click "**I agree.**"
9. Click "**Next**" on the following screen to complete the registration process.  
You will be sent a confirmation e-mail, and can now scan in at the JCC Membership Desk.

**Questions? E-mail [bettertogether@jccrochester.org](mailto:bettertogether@jccrochester.org) or call 585.461.2000**